

Change Grow Live Service Implementation Newsletter

Change Grow Live East Sussex Domestic Abuse Service

MARCH 2021 – Issue 1

Welcome to Change Grow Live

Change Grow Live are pleased to announce that we have been awarded the contract to deliver services supporting people affected by domestic abuse within East Sussex. We have delivered domestic abuse services in the county for the last 20 years, with the last 5 years being a subcontractor in The Portal. We are incredibly proud to be able to continue the work we have been doing supporting the people who use our services.

Change Grow Live is a national health and social care charity supporting people to address a range of challenges and issues in their lives. We recognise the crucial role other agencies play in meeting the needs of the people who use our services. We value your expertise and local knowledge and look forward to continuing to work with you. Please look at our national website: <https://www.changegrowlive.org/>. Our local page with referral routes in will go live on April 1st, 2021 we will send out an email with links to the page within the next few weeks.

Our Service

Our service will continue to provide specialist community support to people who have been affected by domestic abuse. This will include one-to-one support, advocacy, safety planning, advice on civil interventions, and liaison with Police and other agencies via MARAC and other forums. We are an organisation that believes in people. When someone visits one of our services, we will make sure they are believed, treated with dignity and respect, and supported to feel safe within their community.

Stakeholder Updates

We are keen to work closely with all our partners to reassure everyone that the people who use our services will continue to receive the highest quality of care. We will make sure that everyone is kept up to date with what is happening, and we welcome your feedback.

Contact us

If you have any queries about the new service, please do not hesitate to contact us: ESDomesticAbuse.Info@cgl.org.uk

(Please do not use this email address for referrals or for secure information)

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Referral

For referrals from April 1st 2021 or for any other confidential information please use our secure inbox es.domesticabuse.referrals@cgl.cjsm.net and we will get back to you as soon as possible. Please continue to use the portal referral routes until March 31st 2021

We have kept the same telephone number, so if anyone would like to contact the service the telephone number is:

Eastbourne Office number – 01323 417 598

Hastings Office number – 01424 716 629

Freephone Helpline – 0300 323 9985 (Mon to Fri, 9 to 5)

In an emergency, please advise people to call 999

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