

## East Sussex Money Guiders programme

We are introducing a new training programme, supported by the East Sussex Multiagency Financial Inclusion Programme Steering Group partners.

East Sussex County Council (ESCC) has signed up as a Money and Pension Service (MaPS) programme partner to enable you to access the 'East Sussex Money Guiders training' programme for free.

The training programme is open to all workers who act as a contact point for people seeking information about money and finances. This includes Voluntary Community and Social Enterprise organisations (VCSE), housing and supported housing providers, ESCC teams, District and Borough teams (Housing, Revenue and Benefits and customer services teams) and NHS teams (related to social prescribing.)

East Sussex money guiders training aims to build a worker's confidence to convey the right information. It is designed for anyone who provides any type of **non-regulated** money guidance to an individual or groups. It will ensure that workers are able to signpost residents to the correct money information and guidance and clearly understand when specialist money advice may be required.

'We are now offering comprehensive online learning resources for anyone delivering non-regulated money guidance. Explore rich-media content, interactive activities and up-to-date, high-quality learning content that provide you a fantastic opportunity to build your confidence in customer skills and money, guidance expertise, check your knowledge, and reflect on your strengths and areas for development' Money and Pension Service (MaPS)

The programme will offer you access to e-learning courses, an assessment framework and access to Money and Pensions Service (MaPS) resources and community networks. The competency framework supports continued professional development and also offers opportunity to gain City and Guilds endorsed credentials.

For information about the Money Guiders training: Money guidance foundation trailer - YouTube

For more information about the Money Guiders competency framework Money Guiders website <a href="https://maps.org.uk/money-guiders/">https://maps.org.uk/money-guiders/</a>

This training is offered under the ESCC Adult Social Care and Health Financial Inclusion programme. We would like to encourage organisations and teams to

engage with the learning opportunities that are offered, to develop a shared level of understanding and ensure that a consistent level of support is available to east sussex residents.

## Registering for the training

To register for the training and book onto the MaPS induction session follow the link to the training and complete the booking form on the ESCC training page. East Sussex Money Guiders training programme

To access the learning you will register and set up an account on the Money Guiders Learning Hub.

## MaPS induction sessions will run monthly and take place on:

Course code	Course Induction Dates	Time
ASC/24/379	20 March 2024 (Closing Date: 13 March 2024)	14:00 - 15:00
ASC/24/380	18 April 2024 (Closing Date: 10 April 2024)	14:00 - 15:00
ASC/24/381	16 May 2024 (Closing Date: 08 May 2024)	14:00 - 15:00
ASC/24/382	11 June 2024 (Closing Date: 31 May 2024)	14:00 - 15:00

If your organisation has a large number of employees that are interested in the training (over 20 people), there is an opportunity for additional bespoke induction sessions to be set up. For larger organisations with a remit outside of east sussex please contact Paul Bolton for more information.

**Consent:** The privacy notice explains how your registration data will be used: www.eastsussex.gov.uk/moneyguidersprivacynotice

When you join a MAPS induction session you will be registering your learner account under the East Sussex partnership account.

If you require further information

Enquiries from VCSE organisations: please contact clara@sussexcommunity.org.uk

Enquiries from ESCC teams: please contact <a href="mailto:Paul.Bolton@eastsussex.gov.uk">Paul.Bolton@eastsussex.gov.uk</a>

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